

## EXPLANATION OF TWHS'S ARBITRATION FORM

The continued rising cost of health care is in great part due to the legal system in the U.S. In an attempt to help control costs and meet the needs of our patients, Today's Women's Health Specialists developed an arbitration agreement.

Recognizing that disputes of any type are difficult and that TWHS strives to prevent them, we do recognize the possibility that they could occur. In an effort to be fair and just, both to the patient and the doctors and staff of TWHS, arbitration is used as an alternative to litigation.

It allows both parties to fairly air their views, complaints and problems to an impartial set of professional arbitrators selected by both parties, who are recognized by the American Arbitration Association to make appropriate decisions regarding disputes. Since both parties are bound to the decision of these professionals, it is fair and equitable to both.

The American Arbitration Association, founded in 1926, is a public-service, not-for-profit organization dedicated to resolution of disputes of all kinds through the use of arbitration, mediation, democratic election, and other voluntary methods.

Arbitration is voluntary and depends on the agreement of the parties to arbitrate. An arbitration clause in a contract will expedite settlement discussions. Millions of contracts now provide for arbitration for controversies.

We hope it discourages frivolous action and expensive legal action that can be better managed through arbitration.